

MODULE: **ORGANISATIONAL BEHAVIOUR**

CODE: **BAAF-1-2-10**

Stage: I

Credit Points: 4 semester credits / 6 quarter units

Overview and Aims

This module is designed to provide students with a clear insight to the management of functions and systems within an organisation. Emphasis is placed on key factors such as individual and group behaviour within a business context and explores how environmental and intercultural influences affect the dynamics of the organisation.

The aims of this module are:

- To give students an overview of organisations in terms of the functions and systems within the organisation
- To introduce students to the meaning of management, the management process and the role of the manager (including an exploration of leadership and its role in management)
- To enable students to explore and evaluate issues surrounding the behaviour of individuals (drawing from the psychology discipline) and groups (drawing from the discipline of sociology) in an organisational context (drawing here from the discipline of anthropology) including environmental and intercultural influences on individual behaviour, perception and behaviour, motivation and learning, communication, leadership, group behaviour and conflict, and change
- To introduce students to the impact and influence of the behaviour of individuals on the effectiveness and efficiencies of the organisation

Module Content

Overview of Management and Organisational Behaviour

Introduction

What is Organisational Behaviour?

Foundations of Individual Behaviour

Historical Evolution of Organisational Behaviour

Individuals in the Organisation

Values, Attitudes and Job Satisfaction

Personality and Emotions

Perception and Individual Decision Making

Motivation (Concepts to Application)

Groups in Organisations

Group Dynamics

Structure and Behaviour of Work Teams

Communication

Leadership

Power and Politics

Conflict and Negotiation

The Nature of Management

The Process of Management

Principles of Management

Management and Administration

Essential Nature of Management Work

Leadership Styles

The Organisation System

Fundamentals of Organisational Structure and Design

Technology and Work Design

Planning and Control

Problem-solving and Decision Making

Foundations of Strategy

Organisational Culture

Organisational Dynamics

Organisational Change

Change Management

Stress Management