

**MODULE: ORGANISATIONAL BEHAVIOUR**

**Semester:** 2 (Spring)  
**Stage:** 1  
**Theme:** Human Resource Management  
**Number of Credits:** 4 semester credits/6 quarter units

**INTRODUCTION**

Organisational Behaviour will introduce the students to the nature of the organisations, their methods of working, the roles within them and the business environment in which they operate.

It will provide students with an insight into the reality of the modern organisational world, the importance of the organisation in economic activity and the importance of analytical thinking to human behaviour in organisations.

This module is presented in the context of the international organisational environment and aims to help the student understand and analyse the working of an organisation, and the processes that take place within it.

**AIMS**

- To provide students with an understanding of organisational structure and culture.
- To present the business context within which Organisational Behaviour Operates

**LEARNING OUTCOMES**

On completion of the module successful students will be able to:-

- Recognise and discuss the primary motivating factors governing employee behaviour.
- Examine the component tasks involved in management.
- Distinguish between different organisational structures and management styles.

**ASSESSMENT**

Communication, analysis and problem solving will be tested through coursework which will account for 50% of the assessment marks and consist of an analysis of an aspect of organisational behaviour practices in the International Hospitality Industry. Knowledge and understanding of the material will be tested on module completion via an unseen written exam accounting for 50% of assessment marks.

**Exam - 50%**

Hypothetical / problem style questions – factual/conceptual knowledge base and appropriate terminology

Analytical questions – evaluation and interpretation of information

Sample questions – evaluation and analytical techniques

**Course Work - 50%**

Individual assignment - analysis of an aspect of organisational behaviour practices in the International Hospitality Industry